



## TERMS & CONDITIONS OF WARRANTY (VALID IN SINGAPORE ONLY)

Upon receiving the product and registering the warranty, you shall be deemed to have examined and inspected the product, agreed to and accepted the following terms and conditions of warranty: -

1. The defects are not or have not been caused by reasons including but not limited to any accident, misuse, improper maintenance, unauthorized alteration, improper modification, improper installation of parts, unauthorized repair, improper wiring, incorrect voltage, use of faulty equipment and/or use of appliances not supplied or authorised by Turbo Italia including but not limited to the gas regulator or due to any persons operating the product contrary to instructions given by Turbo Italia. At all times, Turbo Italia shall always have the sole discretion to decide if the defect has been caused by the reasons above.
2. The product has not been tampered with or modified in anyway or by an unauthorized service organization or by any person(s) not expressly authorized by Turbo Italia.
3. In the event you require servicing of Turbo Italia's products, you are required to inform your warranty number together with the sales receipt/invoice. Turbo Italia will try its best to accommodate the requested date and time of service but reserves the absolute right and discretion to schedule the date and time of service, subject always to its service timetable. Turbo Italia reserves the right to impose additional charges or may refuse to attend to any products installed in locations which are inaccessible and/or hazardous to its service agents.
4. The warranty shall be Subject to the following Exclusions: -
  - (a) Parts worn out through normal wear & tear, corrosion, rust or stain. Consumable parts such as metal & carbon filter.
  - (b) Claims from missing or damaged parts after purchase.
  - (c) Damages caused by lightning, water, other liquid intrusion, fire or negligence.
  - (d) External sources such as transit damage or weather.
  - (e) Malfunctions or damages resulting from acts of God, fire, civil-unrest, lightning and other natural disaster of due to deviation from recommended application and installation.
5. The warranty becomes null and void if: -
  - (a) The product in question is or has been used for commercial purposes or loaned to other people not under control of the owner of said product
  - (b) It is altered, erased or defaced in any manner.
  - (c) Damage caused
  - (d) If any of the events and / or acts in points 1, 2, 4 and 5 shall occur.
6. This warranty shall be applicable for the product purchased in the Republic of Singapore only
7. All defective items must be reported to us within six (6) months from the date of delivery or the warranty shall be void.
8. Turbo Italia liability under this warranty is limited to repairing and / or replacing defective products only. The purchaser will have no claim under this warranty in respect of personal injury, damages to property or any consequential damage.
9. Turbo Manufacturing And Services Pte. Ltd. reserve the right to charge for Service and Transport if call up for service for the respective cases despite during warranty period:
  - (a) Gas meter or gas regulator did not turn on - cannot light up fire
  - (b) Wrong gas version - cannot light up fire
  - (c) Gas regulator did not connect properly - flame too small
  - (d) Battery weak or used up - cannot or difficult to light up fire
  - (e) Burner cap not properly sit on burner cup/head - irregular flame
  - (f) Supplied wiring problem - Not working
  - (g) Power supply did not turn on - Not working
10. All appliances are NOT for commercial use
11. Our decision on all questions relating to complaints as a result of defects, either workmanship or materials, shall be conclusive and you shall agree to abide by such a decision